COMMUNITY RESOURCE GUIDE

“Neighbors Helping Neighbors”

Lending a hand to help the Homeless in our Community

Benton–Franklin Counties Department of Human Services
Housing Resource Center
H.R.C.
Housing Resource Center:
If you have been living on the streets or at a shelter, or have an eviction notice for your own rental, and are low income then you are eligible to screen.

H.R.C. screening days are:
Monday, Tuesday and Thursday: 8am to 11am, and 1 to 430pm.
No appointment needed.
*Please note no food or drink is allowed in the building

7102 W Okanogan Place Suite 201, Kennewick, WA 99336
In the Benton Franklin Health District Building Second Floor
Phone: 509.737.3946

REQUIRED DOCUMENTATION FOR SCREENING
1. Homeless Status Verification: Referral letter from shelter/service provider
or current eviction notice from your own rental.

Please bring the following items, if available:
- Picture ID for all adults in the household (18 and over).
- Social Security Cards for all household members or official letter from the Social Security Administration documenting that a replacement card has been requested.
- Official Identification for all children in the household: birth certificate, medical coupon, vaccination record, school id, etc.
- Proof of Crisis which caused the eviction (the reason you did not pay your rent):
Police report, medical bills showing payment, increase utility bill showing payment, loss of job/unemployment claim.
- Copy of Lease/Rental Agreement: Copy of Lease/Rental Agreement listing you/applicant as the renter of the unit.
- Verification of Income for everyone in the household: Prior month’s paystubs or award printout that shows gross pay before deductions.

Washington Residential Landlord/Tenant Act, RCW 59.18
Tenants must be made aware of the Washington Residential landlord-Tenant Act, RCW 59.18, and be informed on how to use this law when problems arise. Copies of the law are available from the Tenant Union of Washington State at 206.723.0500, local branches of Columbia Legal Services, and on the websites for the Office of the Attorney General (www.atg.wa.gov) and NW Justice Project (www.nwjustice.org). The Tenant Union website (www.tenantsunion.org) answers tenant’s questions. The Attorney General’s website (www.atg.wa.gov) is a resource for both landlords and tenants.
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**Greater Columbia Region 2-1-1**

Find social services such as: housing, food, medical care, transportation, child care, tutoring, senior services and much more. **Please call: 2-1-1 or toll free 1-877-211-9274**

**ANIMAL SERVICES**

**Benton Franklin Humane Society**  
Animal shelter and pet assisted therapy.  
1736 E 7th, Kennewick  
Phone: 509.374.4235  
[www.shelter@bfhs.com](http://www.shelter@bfhs.com)

**Pet Loss Hotline – Washington State University**  
Grief counseling for people coping with the loss of a pet.  
PO Box 647010 WSU, Pullman, WA 99164  
Phone: 866.266.8635 or (509) 335.5704  
[www.plhl@vetmed.wsu.edu](http://www.plhl@vetmed.wsu.edu)

**Pet Over Population**  
Spay/Neuter and educational assistance.  
5811 VanGiesen Street, West Richland  
Phone: 509.943.4722  
[www.popptricities.org/spay-neuter](http://www.popptricities.org/spay-neuter)

**Child/Teen Services**

**Benton Franklin Head Start Program -Kennewick**
Prepare children to start school and promote child development.  
1549 Georgia Ave Ste B, Richland  
Phone: 509.735.1062  
www.bfhs.net  
**Benton Franklin Head Start Program - Pasco**  
Provides various mentoring, arts, and before and after school programs for young people.  
801 N 18th, Pasco  
Phone: 509.543.9980  
www.bfhs.net  

**Children’s Developmental Center**  
Developmental screenings and occupational and physical therapy.  
Comprehensive autism diagnosis and evaluation (CADET)  
1549 Georgia Ave, Richland  
Phone: 509.735.1062  
www.childrensdevelopmentalcenter.org  

**Division of Children & Family Services (DCFS/CPS)**  
1661 Fowler St, Richland  
509.737.2800  

**Educational Services District #123**  
Provides information and support to school districts.  
3924 W. Court St., Pasco  
Phone: 509.547-8441  
www.esd123.org  

**Inspire Development Centers**  
Childcare services for children one month-5 years of age of migrant and seasonal farmworker families.  
315 W., Court St., Pasco  509.547.7882  
1010 6th St., Pasco  509.546.9971  
16 N. Huntington St., 509.839.8568  
www.inspire-centers.org  

**F.I.R.M.E. Outreach**  
Outreach uses prevention and intervention programs to help youth and adults find an alternative to gangs.  
7601 W Clearwater Ave Ste 403A, Kennewick
Ignite Youth Mentoring
Services offered by Central United Protestant Church to help youth ages 8-16 years of age with a positive, caring adult to help them with strong morals, social skills, career help, and personal strength.
1177 Jadwin Ave., Ste 105, Richland
Phone: 509.948.3143

Safe Harbor Support Center for Children, Youth & Families
Substance abuse and prevention services and various other child and parenting classes offered.
1111 N Grant St, Kennewick
Phone: 509.783.5734
www.facebook.com/safeharborsupportcenter

Tri Cities Residential Services
Teaches essential life skills and provides support to individuals with disabilities. Promotes an environment that enhances the individual’s self-esteem, personal growth and self-sufficiency.
101 N Union Ste 112, Kennewick
Phone: 509.783.3331
http://tcrs1978.com/

Washington State Migrant Council
Services include; education, care, nutrition, health, social skills, children with disabilities, and preschool given to migrant and seasonal farm-worker families. Ages from 1 month-5 years of age.
1010 S 6th Ave, Pasco
Phone: 509.546.9971
www.inspire-centers.org

YMCA of the Greater Tri-Cities
After school child care and activities for school aged children.
Phone: 509.374.1908 (Kennewick, Pasco, Richland)
www.ymcatricities.org
**Quest Youth Center**  
LGBTQ youth center.  
1609 W. 10th Ave., Kennewick  
Phone: 509.551.1813  
[www.facebook.com/pg/QuestYC](http://www.facebook.com/pg/QuestYC)

**Benton and Franklin Head Start**  
Promotes school readiness through comprehensive services for young children and their families  
1549 Georgia Ave SE, Ste B, Richland  509.735.1062  
3203 W. Sylvester St., Pasco  509.542.9688  
205 S. Wehe Ave., Pasco  509.544.9446  
313 #B Third St., Benton City  509.588.5250  
Phone: 509.783.0500  
[www.bfhs.net](http://www.bfhs.net)

**Benton Franklin Parents & Friends of Lesbians & Gays**  
Support, education and advocacy for LGBTQ Tri-Cities.  
Phone: 509.795.1665  
[www.pflagbf.org](http://www.pflagbf.org)

**Boys and Girls Clubs of Benton and Franklin Counties**  
Offers a variety of programs for youth from K-12th grade.  
801 N. 18th Avenue, Pasco  
Phone: 509.543.9980  
[www.greatclubs.org](http://www.greatclubs.org)

**Boys and Girls Clubs of Prosser**  
1st-3rd grade, membership $10.00 per year.  After school programs  
823 Park Ave., Prosser  
Phone: 509.786.2600  
[www.facebook.com/prosserclubs](http://www.facebook.com/prosserclubs)

**Bobbie Littrell Teen Center**  
A teen center that offers a wide variety of after school and evening activities for teens in 6th-12th grade.  
333 W. Court St., Pasco  
Phone: 509.543.2905  
[https://greatclubs.org/directory-clubs/listing/bobbie](https://greatclubs.org/directory-clubs/listing/bobbie)
Child Care Aware of Washington Family Center
Provides free customized childcare referrals.
Phone: 1.800.446.1114
www.childcare.org

Children’s Reading Foundation of the Mid-Columbia
To ensure every child learns to read early.
201 S. Garfield St. #13, Kennewick
Phone: 509.222.7323
www.read20minutes.com

WSU Benton & Franklin Counties
4-H youth program, ages K-12th grade.
7102 W. Okanogan Pl., Ste 102, Kennewick
404 W. Clark St., Pasco
Phone: 509.545.3511
www.extension.wsu.edu/benton-franklin/youth

Clothing/Food/Diapers

ANSIL
River of Life MCC
Provides meals to anyone who wants one. Also provides shower and laundry services
2625 W. Bruneau Pl., Unit H
Phone: 509.628.4047
www.facebook-RiverofLifeMCC

Benton City Food Bank – Food Pantry
Collects and distributes food to families in need in Kennewick, Richland and Benton City.
712 10th St., Benton City
Phone: 509.588.5454
www.tricitiesfoodbank.org

**Church of the Nazarene**
Distributes food every other Friday to individuals and families in need.
2500 Jericho Road, Richland
Phone: 509.521.4711
www.richlandnaz.org

**Connell Food Bank**
Provides food to members of the community that are in need.
124 N. Columbia (back of bldg.), Connell
Phone: 509.234.0243

**Day Spring Ministries**
Assists with food, clothing, laundry and shower.
2625 W. Bruneau Pl., #174, Kennewick
Phone: 509.582.1011
www.facebook.com/pages/Dayspring-Ministry/113986788632079

**Golden Age Food Share Program**
Provides hunger relief for needy and low-income senior citizens.
504 S. Oregon, Pasco
Phone: 509.547.8310

**Harvest Outreach**
Food bank offering staples, as well as personal and home care items.
120 W. Railroad Ave., Kennewick
Phone: 509.582.9064
www.facebook.com/wofc.outreach

**Jubilee Ministry Prosser Food Bank**
Food bank. Also assists with first month’s rent and eviction prevention
1429 Stacy Ave., Prosser
Hours: Tuesday & Thursday only 10am-12pm
Phone: 509.786.3033
www.prosserjubilee.org

**Meals on Wheels**
Home delivered meals at meal sites and for eligible home-bound participants.
500 S Auburn Street, Kennewick  509.585.4303
1824 Fowler St., Richland  509.736.0045
505 N. 1st Ave., Pasco  509.545.2169
510 14th St., Benton City  509.588.3094
1231 Dudley Ave., Prosser  509.786.1148
www.seniorliferesources.org/services/meals-on-wheels

**Salvation Army**
Provides clothing and food for Benton and Franklin County residents.
310 N 4th, Pasco
Phone: 509.547.2138
www.salvationarmy.org

**Second Harvest Tri-Cities**
Network of food bank programs that provide emergency food, related commodities to individuals and agencies in need. Various locations in the Tri-Cities, call for information.
Phone: 509.545-0787
www.2-harvest.org/8/tri-cities

**St. Vincent de Paul Centers**
Helps with basic needs: food, clothing and household items.
120 N. Morain St., Kennewick  509.783.7020
215 S. 6th Ave., Pasco  509.544.9315

**Tri-Cities Diaper Bank**
The Tri-Cities Diaper Bank provides diapers to existing local agencies and people in need.
Phone: 509.946.8807
www.tricitiesdiaperbank.org
**Tri-City Union Gospel Mission**
Clothing, food boxes and furniture for anyone in need.
112 N 2nd Ave, Pasco
Phone: 509.547.2112
[www.tcugm.org](http://www.tcugm.org)

**World Relief**
Assists immigrants and refugees with English language, job searches, immigration services, furniture and clothing donations.
2600 N Columbia Center Blvd Ste 206, Richland
Phone: 509.734-5477
[www.worldrelieftricities.org](http://www.worldrelieftricities.org)

**Crisis & Emergency Services**

**Report Abuse and Neglect**
Investigates reports of abuse, neglect, and exploitation of vulnerable adults, and children.
Phone: 1.866.363.4276

**Adult Abuse Hotline**
Crisis line dedicated to preventing adult abuse.
Hours: 24 hours a day
Phone: 1.800.459.0421

**Adult Protective Services**
Accepts and investigates reports of abuse neglect and exploitation of venerable adults.
Phone: 1.800.459.0421
[www.dshs.wa.gov/altsa](http://www.dshs.wa.gov/altsa)

**Alcohol & Drug Referral Hotline**
Phone: 206.722.3700
1.800.562.1240
**American Red Cross**  
Provides disaster relief.  
7202 W Deschutes, Kennewick  
Phone: 509.783.6195  
[www.redcross.org](http://www.redcross.org)

**American Red Cross**  
Provides disaster relief.  
7202 W Deschutes, Kennewick  
Phone: 509.783.6195  
[www.redcross.org](http://www.redcross.org)

**Catholic Charities of the Tri-Cities**  
Variety of assistance for children, adults and the elderly.  
2139 VanGiesen, Richland  
Phone: 509.965.7100  
1-800-246-2962  
[www.catholiccharitiescw.org](http://www.catholiccharitiescw.org)

**Child Help HOTLINE**  
Crisis line dedicated to preventing child abuse.  
Hours: 24 hours a day  
Phone: 1.800.422.4453  
[www.childhelp.org](http://www.childhelp.org)

**Child Protective Services**  
Chemical dependency, mental health, other counseling.  
1175 Carondelet Drive, Richland  
Phone: 509.943.9104  
Accepts and investigates reports of abuse neglect and exploitation of venerable children.  
Phone: 509.585.3000  
[www.dshs.wa.gov/ca/parent-resources/child-protective-services](http://www.dshs.wa.gov/ca/parent-resources/child-protective-services)

**Combat Veterans**  
Phone: 877.WAR.VETS  
877.927.8387

**Dispute Resolution Center of Tri-Cities**  
Mediation services
Domestic Violence Services of Benton & Franklin Counties
Advocacy support services for domestic violence survivor.
3311 W. Clearwater Ste., C140, Kennewick
Phone: 509.582.9841 (24hr crisis line)
1.800.648.1277 (24hr crisis line)
509.735.1295
www.dvafg.org

Family First Senior Care
In-home care and care management for seniors.
5861 W. Clearwater Ave., Ste 3, Kennewick
Phone: 509.579.5822
www.FamilyFirstSeniorCare.com

Lourdes Health Crisis Services
Provides acute and emergent mental health intervention services.
500 N Morain Ste 1250, Kennewick
Hours: 24 hours a day
Phone: 509.783.0500
1.800.783.0544
www.yourlourdes.com/counseling-center

Mirror Ministries
Helps local victims of sex trafficking and educate the community through awareness.
PO Box 400, Richland
Phone: 509.212.0995 (24hr hotline)
509-783-5730
www.mirror-ministries.org

My Friend's Place
Safe Harbor Support Center
Shelter for homeless youth ages 13-17, as well as food, clothing and case management.
1112 N. Grant Pl, Kennewick
Phone: 509.554.1480
www.safeharborsara.wixsite.com/my-friends-place

**Poison Control Center Hotline**
Phone: 1.800.222.1222
www.poison.org

**Prosser Police Department**
Emergency and gas assistance.
1227 Bennett Avenue, Prosser
Phone: 509.786-1500
  509.786-1302
www.cityofprosser.com/police

**Support Advocacy & Resource Center (SARC)**
Assistance for victims and/or families and friends of sexual assault and/or abuse.
830 N Columbia Center, Kennewick
Phone: 509.374.5391 (available 24 hours)
www.supportadvocacyresourcecenter.org

**Tri-Cities Coalition Against Trafficking**
Phone: 1.888.373.7888
www.tc-cat.org

**Tri-City Union Gospel Mission**
Shelter, food and clothing for homeless.
112 N, 2nd, Pasco
Phone: 509.547.2112
www.tcugm.org

**National Suicide Prevention Lifeline**
Hours: 24 hours a day
Phone: 1-800-273-8255
www.comphc.org

**Education Services**
**Children's Developmental Center**  *Children ages 0-3*
Provides developmental screenings and evaluations; specialized instruction for children requiring assistance in development, occupational, physical, and speech therapy.
1549 Georgia Ave., SE, Richland
Phone: 509.735.1062
[www.childrensdevelopmentalcenter.org](http://www.childrensdevelopmentalcenter.org)

**Columbia Basin College**
Adult basic education including GED, literacy tutor, and English-as-a-Second Language programs.
Phone: 509.542-5546
[www.columbiabasin.edu](http://www.columbiabasin.edu)

**Gear Up-WSU Tri-Cities**
Prepares and encourages students to enter and succeed in college.
Phone: 509.372.7298
[www.gearup.wa.gov](http://www.gearup.wa.gov)

**Homeless Liaisons**
Each school district has a homeless liaison to assist homeless students stay successful in school.

- **Finley**  Laurie Tufford  509.586.3217
- **Kahlotus**  Connie Smith  509.282.3338
- **Kennewick**  Yesinia Chavez  509.222.6834
- **Kiona-Benton**  Joe Lloyd  509.588.2077
- **North Franklin**  Terri Cerna  509.231.2021 x1004
- **Pasco**  Student Life  509.543.6722
- **Prosser**  Tammy Feakin  509.786.3323  x 2602
- **Richland**  Anita Rodriguez  509.967.6003

**Tri-Tech Skills Center**
Career and technical training for high school juniors and seniors. Teen parent education, WIC program.
5929 W. Metaline Ave., Kennewick
Phone: 509.222.7300
[www.tritech.ksd.org](http://www.tritech.ksd.org)

**Employment/Life Skills Training**
**Columbia Industries**
Vocational services and on-the-job training for people with physical and/or mental disabilities.
900 S Dayton, Kennewick
Phone: 509.582.4142
[www.columbiaindustries.com](http://www.columbiaindustries.com)

**Division of Developmental Disabilities (DDA)**
Provides information on residential services, therapeutic, family support, alternative living, tenant support, group and specialized group home services.
500 N Moraine St Ste 2102, Kennewick
Phone: 509.374.2111
[www.dshs.gov/dda](http://www.dshs.gov/dda)

**Division of Vocational Rehabilitation (DVR)**
Resource for people with physical and/or mental disabilities that helps in obtaining and retaining employment.
500 N Moraine St Ste 2104, Kennewick
Phone: 509.374.2151
[www.dshs.wa.gov/.../division-vocational-rehabilitation](http://www.dshs.wa.gov/.../division-vocational-rehabilitation)

**Edith Bishel Center for the Blind & Visibly Impaired**
The Center exists to enrich the independent quality of life for the blind and visually impaired.
628 N Arthur St, Kennewick
Phone: 509.735.0699, 855.665.8547
[www.edithbishelcenter.org](http://www.edithbishelcenter.org)

**Goodwill Industries**
Community employment services, occupational skills, training and sheltered employment for individuals with disabilities.
815 N Kellogg St Ste A, Kennewick
Phone: 509.735-0400
[www.goodwillotc.org](http://www.goodwillotc.org)

**Job Corps**
For low-income disabled or handicapped individuals between the ages of 16-24.
Phone: 1.800.733.5627
[www.jobcorps.gov](http://www.jobcorps.gov)
**Labor Ready**
Same-day employment for people interested in temporary work.
3180 W Clearwater Ave, Kennewick
Phone: 509.222.1180
www.LaborReady.JobsOnline.com

**Opportunities Industrialization Center (OIC)**
Job training, education, and other services for eligible farm workers and their dependents.
2211 W Court St, Pasco
Phone: 509.545.0484
www.yvoic.org

**Service Alternatives**
Provides Employment Support for people with developmental disabilities, and foster care services.
1313 N Young St Ste E, Kennewick
Phone: 509.591.8007
www.servalt.com

**Tri-Cities Residential Services**
Teaches essential life skills & provides support to individuals with disabilities, maximizing their ability to function independently.
Phone: 509.783.3331
http://tcrs1978.com/

**WorkSource Columbia Basin**
Provides employment and training services.
815 N Kellogg St Ste D, Kennewick
Phone: 509.734.5900 – unemployment information
  509.734.5952 – Job center
  509.735.5922 – Youth program
www.worksourcewa.com

**Financial Assistance**
Consumer Credit Counseling
Provides debt management, budget counseling and educational programs.
401 N Morain, Kennewick
Phone: 509.737.1973

Department of Social and Health Services
Apply for food stamps, HEN/ABD (temporary disability assistance programs), help replacing ID cards, TANF (Cash benefits), and various other social services.
1120 N Edison St Kennewick
Phone: 509.735.7119
1.877.501.2233
www.dshs.wa.gov

Social Security Administration
8131 W Klamath Ct, Kennewick
Phone: 866.269.6671
www.socialsecurity.gov

Health Services

Mental Health

Catholic Family & Child Services
Provides a full range of individual and family counseling services. Independent Life Skills services offered to assist foster youth with skills needed to transition out of foster care and live on their own.
2139 Van Giesen, Richland
Phone: 509.946.4645
www.catholiccharitiescw.org

Chaplaincy Health Care
Grief counseling and care for adults and children.
1480 Fowler St., Richland
Phone: 509.783-7416
www.chaplaincyhealthcare.org
**Comprehensive Healthcare**  
Private nonprofit organization that offers behavioral health and substance use disorder treatment services.  
2715 St Andrews Loop Ste C, Pasco  
Phone: 509.412.1051  
[www.comphc.org](http://www.comphc.org)

**Grace Clinic**  
Provides mental health counseling, medical, and dental for low income and uninsured residents of Benton and Franklin County.  
Phone: 509.735.2300  
[www.gracecliniconline.org](http://www.gracecliniconline.org)

**Lourdes Counseling Center**  
General counseling services for adults and children as well as medication management  
1175 Carondelet Drive, Richland  
Phone: 509.943.9104  
509.943.7228  
[www.yourlourdes.com/counseling-center](http://www.yourlourdes.com/counseling-center)

**Lutheran Community Services Northwest**  
Children, Wraparound, and Parenting Seminar counseling services.  
3321 W Kennewick Ave Ste 150, Kennewick  
Hours: Monday-Friday 8:30 AM-5:00 PM  
Phone: 509.735.6446  
[https://lcsnw.org](http://https://lcsnw.org)

**N.A.M.I of the Tri-Cities**  
Support and advocacy for families of individuals with mental health illnesses.  
Helpline: 1.800.782.9264  
[https://namitricities.org](http://https://namitricities.org)

**Recovery and Wellness Center**  
Provides group and individual treatment for mental health, wellness and recovery.  
1950 Keene Rd., Bldg G, Richland  
Phone: 509.619.0519
Tri Cities Community Health
Counseling services, and health care services.
Phone: 509.545.6506
www.mytcch.org

Health Care

ARC of Tri Cities
Multiple services and programs for adults and children with special needs.
1455 Fowler St., Richland
Phone: 509.783.1131
www.arcoftricities.com

Benton Franklin Health District & Woman, Infant & Child (WIC)
Offers education, counseling and supplemental nutrition for low income women & children from pregnancy to 5 years of age.
7102 W Okanogan Pl, Kennewick 509.460.4200
412 W. Clark, Pasco  509.547.9737
PMH Benton City Clinic 701 Dale Ave, Benton City 509.460.4202
Connell 211 E. Elm St., Connell  509.460.4203
www.bfdh.wa.gov

Columbia Basin College-Dental Hygiene Clinic
Low-cost dental care and preventative dental work to children, teens and adults.
Phone: 509.542.4571

The Chaplaincy
Hospice care, Palliative care, Bereavement classes for youth and adults.
1480 Fowler St, Richland
Phone: 509.783.7416
www.chaplaincyhealthcare.org
Edith Bishel Center for the Blind and Visually Impaired
Non-profit organization dedicated to serving the blind and visually impaired.
628 N. Arthur St., Kennewick
Phone:  509.735.0699
1.800.662.9226
www.edithbishelcenter.org

Grace Clinic
Provides medical and dental services for low income and uninsured residents of Benton and Franklin County.
800 W Canal Dr, Kennewick
Phone: 509.735.2300
www.gracecliniconline.org

Kadlec Medical Center
888 Swift Blvd, Richland
Hours: 24 hours a day
Phone: 509.946.4611
www.kadlec.org

Lions Club of Kennewick
Provides help obtaining glasses and wheelchair ramps for low-income individuals.
PO Box 7043, Kennewick
Phone: 509.396.9131
www.e-clubhouse.org/sites/kennewick

Lourdes Medical Center
520 N 4th Ave, Pasco
Hours: 24 hours a day.
Phone: 509.547.7704
www.yourlourdes.com

Miramar Health Center
Affordable health care and other associated services on an income-based sliding scale.
1608 Rd 44, Pasco
**Planned Parenthood**
Provides reproductive health care for under-insured low income men and women of all ages.
Phone: 1.866-904.7721
www.plannedparenthood.org

**Prosser Memorial Hospital**
723 Memorial, Prosser
Hours: 24 hours a day.
Phone: 509.786.2222

**Responding to Autism Center**
Provides guidance, education and support to families and individuals with autism spectrum disorder.
4206 W. 24th Ave., #B-101, Kennewick
Phone: 509.396.9230
www.respondingtoautism.net

**Seattle Children’s – Tri-Cities Clinic**
Specialty medical services for children in psychiatry, cardiology, gastroenterology, nephrology, orthopedics, prenatal cardiology and rheumatology.
900 Stevens Dr., Ste 204, Richland
Phone: 509.946.0976
www.seattlechildrens.org/contact/tri-cities

**Tri-Cities Community Health Center**
Affordable health care. Fees for services and prescription are provided on a sliding scale based on income.
Phone: 509.547.2204
www.mytcch.org

**Trios Health**
900 S Auburn, Kennewick
Hours: 24 hours a day
Phone: 509.221.7000
www.trioshealth.org
You Medical
Free pregnancy test and information in regards to unexpected pregnancy.
5040 W. Clearwater Ave., Kennewick  509.491.1101
817 N. 14th Ave., Pasco  509.544.9329
www.youmedical.org

Substance Abuse

Action Counseling and Dependency Center
Serving adults and youth with substance disorders, mental health counseling, anger management, alcohol and other drug treatment programs and evaluations
4911 W. Canal Dr., Kennewick
Phone: 509.735.7410
www.rehab.com/action-counseling

Advocates for Wellness
Provides alcohol & drug information school, DUI assessments, adult and adolescent outpatient, interventions and mental health services.
120 Vista Way, Kennewick
Phone: 509.783.8833
www.advocates4wellness.com

Alcoholics Anonymous
Provides support for anyone seeking help for alcohol or drug problems.
102 E. Kennewick Ave., Kennewick
Phone: 509.735.4086 24 hour/7 day line
www.3citiesaa.org

Comprehensive Healthcare
Behavioral health and substance use disorder treatment services, with special programs for veterans, victims of crime, parents and employees.
2715 St. Andrews Loop, Ste, D, Pasco
First Step Community Counseling Services
Offers chemical dependency assessment and treatment. 
415 N Morain St, Kennewick
Phone: 509.735.6900
www.firstpccs.com

Ideal Balance & Ideal Option
Intensive outpatient and outpatient services for adults only whose primary diagnosis is opioid dependence. 
8514 W Gage Blvd Ste G, Kennewick
Phone: 509.222.1275
www.idealoption.net

Merit Resource Services
Assessment and Referral: Alcohol/Drug Addictions, Int. Outpatient and Outpatient Services for Adults, Adolescents, and Children 
7510 W. Deschutes Place, Kennewick
Phone: 509.579.0738
www.meritresources.org

Narcotics Anonymous
Support groups and a 24-hour helpline for people who have a desire to stop using drugs
Phone: 1.866.437.3480
www.3citiesna.org

Pacific Northwest Adult and Teen Challenge
Low-cost Christian-based 12 month residential programs assisting with recovering from life-controlling addictions.
2524 W. Pearl St., Pasco
Phone: 1.877.302.7149
www.teenchallengepnw.com

Reformers Unanimous
Faith based substance abuse support groups.
Somerset Counseling Center
Substance treatment and support for teens, adults and families.
1305 Mansfield St Ste 6, Richland
Phone: 509.942.1624
www.drugevaluation.com

Homeless Shelters

Domestic Violence Shelter
Overnight emergency shelter for survivors of domestic violence. Call for screening.
Phone: 509.582.9841
https://dvsbf.org

Union Gospel Mission
Overnight emergency shelter for homeless. Check in hours daily at 1:30
112 N 2nd Ave, Pasco
Phone: 509.547.2112
www.tcugm.org

My Friends Place
Overnight emergency shelter for youth.
1111 Grant Pl, Kennewick
Phone: 509-783-5734
https://www.facebook.com/my.friends.place.kennewick

CAC- Second Chance Center
Day shelter for homeless families.
720 W Court St, Pasco
Phone: 509.545.4042
www.bfcac.org

Day Springs Ministry
Day shelter for homeless.
2625 W Bruneau Pl, Kennewick

Housing

*Benton & Franklin Counties Department of Human Services*

**Housing Resource Center (HRC)**
First stop for homeless living on the streets or in emergency shelters. Provides screenings to determine eligibility for various housing programs in the community.
7102 W Okanogan Ste 201, Kennewick
Phone: 509.737.3946

*City of Kennewick, City of Pasco, City of Richland*
0% loans for qualified homeowners living in Kennewick, Pasco, or Richland. First time home buyer down payment assistance program.
City of Kennewick: 509.585-4432  [www.go2Kennewick.com](http://www.go2Kennewick.com)
City of Pasco: 509.547.3581  [www.pasco-wa.gov](http://www.pasco-wa.gov)
City of Richland: 509.942-7580  [www.ci.richland.wa.us](http://www.ci.richland.wa.us)

*Community Action Connections*
Day shelter for homeless families, and many other services.
710 W Court St, Pasco
Phone: 509.545.4042  [www.bfcac.org](http://www.bfcac.org)

*Elijah Family Homes*
Three year transitional housing and support services program for families in substance use recovery.
PO Box 3027, Richland
Phone: 509.943.6610
www.elijahfamilyhomes.org

**Elijah House**
Clean and sober living for single men in a Christian environment.
215 Jadwin St, Richland  509.531.3838 (Greg Dow)
504 N. Fruitland St., Kennewick  509.531.3838 (Greg Dow)
1228 Lincoln Dr., Kennewick  509.531.3838 (Greg Dow)
1005 W. Lewis St., Pasco  509.572.6149 (Dan Ard)
[https://elijahhouse.org](https://elijahhouse.org)

**Habitat for Humanity**
Housing organization that works in partnership with low income people to build and own decent affordable houses.
313 Welsian Way, Richland
Phone: 509.943.5555
[www.habitatbuilds.com](http://www.habitatbuilds.com)

**Housing Authority Kennewick**
Provides rental assistance, HUD voucher and housing services for low income households.
1915 W. 4th Pl., Kennewick
Phone: 509.586.8576     TTY 509.586.4460
[www.kennewickha.org](http://www.kennewickha.org)

**Housing Authority of the City of Pasco & Franklin County**
Helps provide affordable housing for low income households.
2505 W Lewis Street, Pasco
Phone: 509.547.3581
[www.hacpfc.org](http://www.hacpfc.org)

**Owens House**
Clean and sober living for single men in a Christian environment.
533 S. Owens St., Pasco
Phone: 509.572.6149 (Dan Ard)

**Oxford House**
A self-run and supported recovery house program for individuals recovering from alcoholism and drug addiction.
Women's Facilities
Morain House  3613 W. 19th, Kennewick  509.491.3825
Heavens Park House 506 S. Volland, Kennewick  509.396.0482
Metaline House 3107 W. Metaline Pl, Kennewick  509.735.2619
Park Hills House 1105 W. 17th Pl., Kennewick  509.619.0535

Men's Facilities
Edison House 505 S. Buchanan, Kennewick  509.396.2555
Keewaydin House 2113 S. Fruitland, Kennewick  509.582.8295
Kennewick House 7106 W. Umatilla, Kennewick  509.783.6091
Olympic View House 1320 W. 14th Ave., Kennewick  509.396.3480
Tri-Cities House 1629 S. Palouse Place, Kennewick  509.396.9625
Vista House 7120 W. Umatilla, Kennewick  509.735.3139
Oxford House Ella 3420 W. Ella St., Pasco  509.380.0535

www.wa.oxfordhouse.us

Sea Mar’s La Posada
Affordable housing for migrant and seasonal farmworkers
East: 627 W. Lewis St., Pasco
West: 725 W. Lewis St., Pasco
Phone: 509.546.0865
www.seamar.org/franklin-housing-laposada

Shalom Ecumenical Center/Affordable Housing
Affordable housing for low-income elderly and disabled people.
1770 Leslie Road, Richland
454 Gage Blvd., Richland
520 N. Edison St., Kennewick
1.800.572.9191 x4908
Phone: 509.627.6167

Low Income Apartments:
Call for information about application and wait list information.

**Disabled**
Keewaydin Plaza  509-586-8576
Kennewick Perry Suites  509-627-6167
Edison Terrace South  509-736-0800
Tri Cities Terrace South  509-628-3454

**HUD Subsidized**
The Brentwood  509-783-1127
<table>
<thead>
<tr>
<th>Location</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hawaiian Village</td>
<td>509-586-4678</td>
</tr>
<tr>
<td>Hillcrest Apts. Connell</td>
<td>509-234-7771</td>
</tr>
<tr>
<td>Kent Manor</td>
<td>509-585-2351</td>
</tr>
<tr>
<td>McMurray Apts.</td>
<td>509-943-5600</td>
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<tr>
<td>Meadow Park</td>
<td>509-585-9212</td>
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<td>Pinecrest Apts.</td>
<td>509-547-2501</td>
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<tr>
<td>Prosser Gardens</td>
<td>509-786-2772</td>
</tr>
<tr>
<td>Silver Creek</td>
<td>509-544-0190</td>
</tr>
<tr>
<td>Vista</td>
<td>509-547-6641</td>
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**Senior Subsidy**

<table>
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<tbody>
<tr>
<td>3 Rivers Retirement</td>
<td>509-946-4495</td>
</tr>
<tr>
<td>Desert Villa Apts.</td>
<td>509-586-4927</td>
</tr>
<tr>
<td>Desert Villa East</td>
<td>509-586-6424</td>
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<tr>
<td>Edison Terrace West</td>
<td>509-736-0800</td>
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<tr>
<td>Keewaydin Plaza</td>
<td>509-586-8576</td>
</tr>
<tr>
<td>Kennewick Garden Court</td>
<td>509-586-4678</td>
</tr>
<tr>
<td>Luther Sr. #1</td>
<td>509-946-7515</td>
</tr>
<tr>
<td>Luther Senior Center</td>
<td>509-946-7515</td>
</tr>
<tr>
<td>Sun Garden West</td>
<td>509-547-1980</td>
</tr>
<tr>
<td>Terrace East</td>
<td>509-627-6167</td>
</tr>
<tr>
<td>Terrace West</td>
<td>509-627-6167</td>
</tr>
<tr>
<td>Tri Cities Terrace West/East</td>
<td>509-627-6167</td>
</tr>
</tbody>
</table>

**Migrant Worker**

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone Number</th>
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</thead>
<tbody>
<tr>
<td>Bishop Topel Haven</td>
<td>509-547-6114</td>
</tr>
<tr>
<td>Sea Mar La Posada</td>
<td>509-205-4218</td>
</tr>
<tr>
<td>Tepeyac</td>
<td>509-545-8558</td>
</tr>
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</table>

**Independent & Assisted Living**

<table>
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<th>Location</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Emeritus</td>
<td>509-497-0273</td>
</tr>
<tr>
<td>Hawthorne Court</td>
<td>509-783-8313</td>
</tr>
<tr>
<td>Parkview Estates</td>
<td>509-734-9773</td>
</tr>
<tr>
<td>Royal Columbian</td>
<td>509-783-1628</td>
</tr>
<tr>
<td>Guardian Angels</td>
<td>509-943-2100</td>
</tr>
<tr>
<td>Riverton Retirement</td>
<td>509-628-0221</td>
</tr>
<tr>
<td>Wynwood Retirement</td>
<td>509-946-4600</td>
</tr>
</tbody>
</table>

**Legal Services**

*Benton and Franklin Counties Juvenile Justice Center*
At risk youth, Guardian Ad Litem/CASA, detention facility.
5606 W. Canal Pl., Ste 106, Kennewick
Phone: 509.737.2745
www.benton-franklinsuperiorcourt.com/juvenile-justice

Benton Franklin Legal Aid
Legal Assistance – with family law, landlord tenant law, will, SSI, guardianship, power of attorney, protection orders, and credit issues.
7103 W. Clearwater Ave., Ste C, Kennewick
Phone: 1.888.201.1014
www.bflegalaid.org

Dispute Resolution Center
Provides conflict resolution to all members of the community on a sliding scale based on income.
5219 W Clearwater Ste 11, Kennewick
Phone: 509.783.3325
www.drctc.org

Immigration & Naturalization Services
Hours: By appointment only. Please call.
Phone: 1.800.375.5283
www.uscis.gov

Landlord/Tenant Law Questions
Provided by Benton Franklin Rental Owner’s Association
Phone: 509.544.9114 (Linda)

Landlord Tenant Rights
Your Rights as a Tenant packets are available in the lobby at CES. 7102 W Okanogan Ste 201, Kennewick

Northwest Fair Housing Alliance
Services at no charge for victims of housing discrimination.
35 W Main Ave Ste 250, Spokane
Phone: 509.325.2665, 800.200.3247
www.nwfairhouse.org

Northwest Justice Project
Free civil legal assistance to eligible clients on matters such as divorce and family-law issues, landlord/tenant issues, social security appeals and debt collection.
1313 N. Young St., Ste D, Kennewick
Phone: 1.800.310.6076
www.nwjustice.org

**Unemployment Law Project**
Free legal assistance and information to people who have been denied unemployment benefits.
35 W. Main Ave., Ste 370, Spokane
Phone: 1.800.940.9178
www.unemploymentlawproject.org

**Libraries**

**Benton City Library**
Free book rentals, use of library computers, and other events for children and families.
810 Horne Drive, Benton City
Phone: 509.588.6471
www.midcolumbialibraries.org/branch/benton-city

**Kennewick Public Library**
Free book rentals, use of library computers, and other events for children and families.
1620 S Union St, Kennewick
Phone: 509.783.7878
https://www.midcolumbialibraries.org/branch/kennewick

**Pasco Public Library**
Free book rentals, use of library computers, and other events for children and families.
2600 N 20th Ave, Pasco
Phone: 509.542.4887
www.pascolibraries.org

**Richland Public Library**
Free book rentals, use of library computers, and other events for children and families.
955 Northgate Dr, Richland
Phone: 509.942.7454
www.richland.lib.wa.us

**Telephone Assistance**

**Assurance Wireless**
Free Assurance Wireless cell phone and 350 free monthly minutes for eligible applicants.
Phone: 1.888.898.4888
www.QLinkWireless.com/Apply

**Check Line Telephone Reassurance**
Daily telephone contact for home-bound individuals.
908 W. 10th Ave., Kennewick
Phone: 509.783.8174
www.callingcare.com

**Lifeline Telephone Assistance Program**
Provides discount on landline telephone services to eligible low-income customers.
www.lifelinesupport.org

**Washington Telephone Assistance Program**
Provides assistance to low income households and senior citizens who are without telephones.
Phone: 1.888.333.9882
www.utc.wa.gov/.../Pages/telephoneAssistanceProgram.aspx

**Washington Information Network (Win 211)**
Free information calls for different services throughout Central Washington.
Dial 2-1-1
www.win211.org
**Transportation Services**

**Ben Franklin Transit**
Bus service that runs throughout the Tri-City area.  
7109 W Okanogan Pl, Kennewick  
Phone: 509.735.5100  
Dial-a-ride: 509.735.0160  
Night Services: 509.545.0684  
[www.bft.org](http://www.bft.org)

**Greyhound Bus, Inc.-Home Free Program**
The Home Free Program offers a free bus ticket home to youth ages 12-18 who are returning home to a parent or legal guardian and are verifiable runaway report through the police department.  
535 N 1st Ave, Pasco  
Phone: 800.786.2929  
[www.greyhound.com](http://www.greyhound.com)

**People for People**
Non-emergency medical transportation for individuals with medical coupons and low-income seniors.  
Phone: 1.800.233.1624  
[www.pfp.org](http://www.pfp.org)

**Veterans Services**

**Blue Mountain Action Council**
Housing program for homeless or at-risk veterans.  
720 W. Court St., Pasco (downstairs)  
Phone: 509.412.5204 (Tara)  
509.440.3229 (Betsy)  
[www.bmacww.org](http://www.bmacww.org)

**HUD-VASH Program**
A partnership providing housing voucher for eligible Tri-Cities homeless Veterans.  
825 Jadwin Ave., Ste. 250, Richland
Phone: 509.946.1020 extension:6379
www.va.gov/homeless/hud-vash

**Veterans Crisis Line**
A free, confidential resource that is available to anyone who is experiencing a crisis, even if you are not registered with VA or enrolled in VA health care.
National Suicide Prevention Hotline
1.800.273.8255, press 1 for Vet
Military OneSource (MOS) Solution-Focused
1.800.342.9647
www.veteranscrisisline.net

**Veterans Opportunity Center**
Men’s Veteran shelter for homeless Veterans. Call for more information.
1600 N 20th Ave Ste A, Pasco
Phone: 509.545.6558
1.888.545.6558
www.veteransopportunitycenter.org

**EMPLOYMENT**
Assistance in finding a job.
Phone: 509.734.5900

**VETERANS RELIEF FUND**
*NOTE: 2 COPIES OF DD-214 WILL BE REQUIRED ON THE 1ST VISIT.*

To Access the Benton and Franklin County Veterans Assistance Fund please find the agency that works best for you below.
Services Available: Rent, Utilities, Food, Burial Assistance and more. Talk to a service provider to see if you are eligible.

**Monday: 509-734-5972**
WorkSource Columbia Basin
815 N Kellogg St. Suite D
Kennewick, WA 99336
10am—4pm (closed 1-2 lunch)

2nd & 4th Monday’s of the Month: 509-946-9411
Richland VFW Post 7952
1369 George Washington Way
Richland, WA 99354
Starts at 5pm unless otherwise posted on the door

Tuesday & Thursday: 509-545-6558
Veterans Opportunity Center—DAV Chapter 46
1600 N 20th Ave. Suite A
Pasco, WA 99301
10am—4pm

Wednesday: 509-737-3919
Benton & Franklin Counties Department of Human Services
7102 W Okanogan Place Suite 201
Kennewick, WA 99336

Monday—Friday: 509-588-5853
Benton City American Legion Post 115
909 Dale Ave.
Benton City, WA 99320

SERVICE OFFICERS

Washington State VA
Phone: 1-800-562-2308

Benton/Franklin Counties-Steve Prince
Phone: (509) 528-0900

Benton/Franklin Counties – Paul Lamm
Phone: 509.545.6558

VA MEDICAL CENTERS

Veterans Affairs Medical Center
948 Stevens Dr. Ste C, Richland
Phone: 509.946.1020
FRANKLIN COUNTY WASHINGTON
FAIR HOUSING
RESOLUTION NUMBER 93-218

LET IT BE KNOWN TO ALL PERSONS of Franklin County that discrimination in the sale, rental, leasing, financing of housing or land to be used for construction of housing, or in the provision of brokerage services because of race, color, religion, sex, national origin, handicapped or familial status is prohibited by Federal Fair Housing Act. It is the policy of Franklin County to ensure equal opportunity in housing for all persons regardless of race, color, religion, sex, national origin, handicapped or familial status.

THEREFORE, Franklin County does hereby pass the following resolution:

BE IT RESOLVED that within available resources Franklin County will assist all persons who feel they have been discriminated against because of race, color, religion, sex, national origin, handicapped or familial status to seek equity under the federal and state laws by filing a complaint with the Washington Human Rights Commission or the U.S. Department of Housing and Urban Development, Seattle Regional Office Compliance Division.

BE IT FURTHER RESOLVED that Franklin County shall publicize this Resolution and through this publicity shall cause owners of real estate, developers and builders to become aware of their respective responsibilities and rights under the Federal Fair Housing Law and any applicable state or local laws or ordinances.

SAID PROGRAM will at a minimum include, but not be limited to: (1) the printing and publicizing of this policy and other applicable fair housing information through local media and community contacts, (2) distribution of posters, flyers and any other means which will bring to the attention of those affected, the knowledge of their respective responsibilities and rights concerning equal opportunity in housing.

This resolution shall be in force and take effect from and after the date of passage and adoption.

PASSED THIS 30th DAY OF OCTOBER, 1993

BOARD OF COUNTY COMMISSIONERS
FRANKLIN COUNTY, WASHINGTON

[Signatures]
Chairman
Member
Member

ATTEST:

[Signature]
Clerk of the Board

37
RESOLUTION 2013 473
Benton County Resolution No. 11

BEFORE THE BOARD OF COMMISSIONERS OF BENTON COUNTY, WASHINGTON;

RE: A RESOLUTION OF THE BOARD OF COUNTY COMMISSIONERS OF BENTON COUNTY, WASHINGTON, SUPPORTING FAIR HOUSING POLICY IN BENTON COUNTY, WASHINGTON

WHEREAS, let it be known to all persons of the County of Benton that discrimination in the sale, rental, leasing, financing of housing or land to be used for construction of housing, or in the provision of brokerage services because of race, color, religion, sex, national origin, handicapped or familial status, is prohibited by the Federal Fair Housing Act. It is the policy of the County of Benton to ensure equal opportunity in housing for all persons regardless of race, color, religion, sex, national origin, handicapped or familial status. Therefore, Benton County does hereby pass the following Resolution; NOW, THEREFORE,

BE IT RESOLVED, that within available resources, the County of Benton will assist all persons who feel they have been discriminated against because of race, color, religion, sex, national origin, handicapped or familial status to seek equity under federal and state laws by filing a complaint with the Washington Human Rights Commission or the U.S. Department of Housing and Urban Development, Seattle Regional Office Compliance Division; and

BE IT FURTHER RESOLVED, that the County of Benton shall publicize this Resolution and through this publicity shall cause owners of real estate, developers and builders, to become aware of their respective responsibilities and rights under the Federal Fair Housing Law and any applicable state or local laws or ordinances; and

BE IT FURTHER RESOLVED, that said program will, at a minimum, include, but not be limited to: (1) the printing and publicizing of this policy and other applicable fair housing information through local media and community contacts; (2) distribution of posters, flyers and any other means which will bring the attention of those affected, the knowledge of their respective responsibilities and rights concerning equal opportunity in housing; and

BE IT FURTHER RESOLVED, this Resolution shall take effect on the date it is signed by the Board of Benton County Commissioners.

Dated this ___ day of __________, 2013

Chair

Member

JAMES BEAVER ABSENT
Member
Constituting the Board of County Commissioners of Benton County, Washington

Attest: Clerk of the Board

cc: Human Services, Benton County Commissioners

M. Loera